

DOUGLAS A. JONES

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Birmingham, AL 35211

EDUCATION

PhD	University of Alabama at Birmingham, Health Services Admin.	Currently Enrolled
MS	University of Alabama at Birmingham, Health Administration	August 1994
MBA	University of Alabama at Birmingham, Business Administration	December 1993
BS	Auburn University at Montgomery, Business Administration	March 1991
AA	Pensacola Junior College, Engineering	December 1983

HONORS AND AWARDS

Blazer Graduate Research Fellow	2019-2024
Fellowships awarded to outstanding, highly qualified doctoral trainees.	
Phi Kappa Phi	2020
The all-discipline national collegiate honor society	
Early Career Healthcare Executive Award	2002
Awarded to one healthcare executive from each state based upon evaluation of criteria and voting of membership in recognition of leadership, management, participation in ACHE and hospital and health association activities, as well as civic and community leadership and activities.	
The Honorable Order of Kentucky Colonels	1991
Nominated by Veterans (patients) at VAMC Montgomery, AL	
Honorary Lieutenant Colonel Aide-de-Camp, Alabama State Militia	1991
Nominated by Veterans (patients) at VAMC Montgomery, AL	
Beta Gamma Sigma	1991
The honor society of collegiate schools of business	
Department of Veterans Affairs	1991
Performance Award	
Veterans Administration	1990
Special Contribution Award	

RESEARCH EXPERIENCE

Leadership to Accelerate Healthcare's Digital Transformation 2022 – 2024
Scottsdale Institute
Investigate strategic perspectives of system leaders regarding digital, information systems, and technology; how system leaders are accelerating transformation; characteristics of ideal health system CEO, CIO, and their relationship; and ways to develop and source future leaders.
Role: Trainee

TEACHING EXPERIENCE

Auburn University at Montgomery

- Healthcare Finance (HADM 6220) 2024 - Present
- Leadership & Innovative Behaviors in Healthcare (HADM 6120) 2024
- Essentials of Healthcare Accounting (HADM 6210) 2025 - Present
- Data Analytics for Healthcare Administration (HADM 5880) 2025 – Present
- Healthcare Administration Capstone (HADM 6880) 2025 – Present
- Special Topics in Healthcare – Artificial Intelligence (HADM 6790) 2025 – Present
- Independent Study (MNGT 6900) 2025 – Present
- Human Resources in Healthcare (HADM 5120) 2025 - Present

University of Alabama at Birmingham

- Quality Management in Health Care (HCM 450) – 2021

PUBLICATIONS

Lemak, C. H., Pena, D. E., Kim, D. H., Jones, D. A., Guptill, J. (2024). Leadership to Accelerate Healthcare's Digital Transformation: Evidence from 33 Health Systems. *Journal of Healthcare Management*, 69(4), 267-269. <https://doi.org/10.1097/JHM-D-23-00210>

Lemak, C. H., Gaser, J., Guptill, J., Kim, D. H., Pena, D. E., Jones, D. A. (2024) Accelerating Digital Transformation in US Healthcare Systems. Scottsdale Institute. <https://scottsdaleinstitute.org/wp-content/uploads/2024/01/SI-Lemak-Short-Paper.pdf>

Kim, D. H., Lemak, C. H., Jones, D. A., Pena, D. E. (2024). Evolving Role of the Health System CIO: Perspectives from 33 Health Systems. *BMJ Leader*, leader-2023-000969. <https://doi.org/10.1136/leader-2023-000969>.

Jones, D. A., Borkowski, N. M., Lemak, C. H., Kim, D. H., Pena, D. E. (2024). Significant Events Influencing the Evolving Role of the Healthcare Information Systems Executive. *Perspectives in Health Information Management*, 21(2). <https://pmc.ncbi.nlm.nih.gov/articles/PMC11605377/>

Guerrazzi-Young, C., Kim, D. H., Jones, D. A. (2024). Digital Duality: Exploring Mobile Technology's Impact on Healthcare Professionals' Wellbeing and Burnout. *Manuscript submitted for publication*.

Kim, D. H., Jones, D. A., Guerrazzi-Young, C., Amin, R. (2025). Home Health Care in South Korea: A Literature Review on Access, Quality, and Cost. *Manuscript submitted for publication*.

PRESENTATIONS AND INVITED LECTURES

Kim, D. H., Lemak, C. H., Jones, D. A., Pena, D. E. (2024, June 25-28). *Evolving Role of the Health System CIO: Perspectives from 33 Health Systems* [Conference presentation]. EURAM 2024, Bath, United Kingdom.

University of Alabama at Birmingham

- Reimbursement Methods in Health Care (HCM 425) – Guest Lecturer
 - CMS Reimbursement Methodologies (2022)
- Human Resource Management in Health Services Administration (HA 635) – Guest Lecturer (2022 – 2023)
 - Competencies
 - Employee Productivity
 - Employer Sponsored Retirement Programs
 - Healthcare Roles
 - Labor Relations
 - Physician Employment
 - Managing with Professionals

University of Oklahoma Health Sciences Center

- Health Forecasting and Budgeting (HAP 5613) – Guest Lecturer
 - Revenue Cycle and General Accounts Management (2022 – 2023)

PROFESSIONAL EXPERIENCE

Clinical Solutions, LLC, 2017-2019

Interim/Consulting Chief Financial Officer, responsible for financial services. Provided day-to-day support for operation of the company after termination of Chief Financial Officer.

Forrest Health, 2010-2017

Chief Operating Officer, responsible for operations of the system. Direct responsibility for operation of regional hospitals, The Orthopedic Institute, behavioral health services, engineering, biomedical services, construction, real estate, public safety (police department), information systems, and Clean Earth (medical waste disposal company).

ADAMS Management Services Corporation, 2004-2010

Executive Director / Principal, responsible for the delivery of services to ADAMS clients, as well as managing a staff of engagement professionals who provide project management expertise in the planning, design, construction, and occupancy of healthcare projects.

Southwest Alabama Medical Center, 2001-2004

Chief Executive Officer, responsible for overall operation of hospital and physician practices.

Cherokee and DeKalb Baptist Medical Centers, 1996-2001

Chief Operating Officer, responsible for day-to-day operations of hospitals. Direct responsibility for Environmental Services, Facility Management, Food Services, Laboratory Services, Materials Management, Medical Records, Pastoral Care, Pharmacy, Radiology, and Rehabilitation Services.

Cherokee and DeKalb Baptist Medical Centers, 1995-1996

Vice President – Support Services, responsible for management and direction of support services for hospitals. Direct responsibility for Environmental Services, Facility Management, Food Services, Materials Management, Medical Records, Pharmacy, and Rehabilitation Services.

Marion County Medical Center, 1994-1995

Interim Management Team, responsible for day-to-day management of hospital.

Baptist Health System, Inc., 1994

Administrative Resident, administrative resident in the Health Systems Division of Baptist Health System, Inc.

Veterans Administration Medical Center, Birmingham, AL, 1991-1993

Medical Administrative Assistant (MAA), reported to Chief of Medical Administration Service. Responsible for providing support to Ambulatory Care, Medical Care Cost Recovery, Medical Records, Office Administration, and Ward Administration in the form of training, computer support, and research. Also served as interim DHCP Coordinator, ADP coordinator, service safety officer, and medical center assistant information security officer.

Veterans Administration Medical Center, Montgomery, AL, 1989-1991

Medical Clerk – Ambulatory Care Section and Correspondence / File Clerk – Fee Services Section.

Security Engineers, 1989

Security Officer.

Alabama National Guard, 1988-1989

Company A, 20th Special Forces Group.

United States Army, 1985-1988

B Company, 1st Battalion, 75th Ranger Regiment.

PROFESSIONAL SERVICE

Auburn University at Montgomery, Future Health Leaders, Faculty Advisor, 2024-2025

Auburn University at Montgomery, College of Business, Outreach / Recruitment Committee, Member, 2024-2025

Auburn University at Montgomery, Master of Healthcare Administration Program, Faculty Advisor, 2024-2025

Auburn University at Montgomery, Master of Healthcare Administration Program, Resume Preparation, 2024-2025

University of Alabama at Birmingham, Student Health Services, Student Advisory Board, 2022-2024

University of Alabama at Birmingham, National Symposium for Healthcare Executives, Symposium Committee Member, 2024.

Medical University of South Carolina, Trinity University, University of Alabama at Birmingham, and Virginia Commonwealth University, Collaborative Competency Model survey and update team member, 2022 – 2024.

EURAM 2024: Fostering Innovation to Address Grand Challenges, Manuscript Reviewer.

EURAM 2024: Fostering Innovation to Address Grand Challenges, Discussant.

COMMUNITY SERVICE

The Episcopal Church of the Ascension

Vestry, Stewardship, and Building Committees, Hattiesburg, MS, 2016-2019

American Heart Association

Forrest / Lamar Counties Heart Walk Executive Committee, Hattiesburg, MS, 2016-2017

City of Hattiesburg Midtown Development Review Committee

Member, Hattiesburg, MS, 2016-2017

University of Southern Mississippi

Advisor, Blueprint Mississippi Social Business Challenge, 2015-2016

University of Southern Mississippi

College of Health, Dean's Advisory Committee, Hattiesburg, MS, 2012-2017

University of Southern Mississippi

Design Review Committee, Hattiesburg, MS, 2016-2017

University of Southern Mississippi

Master Campus Facility Planning Committee, Hattiesburg, MS, 2013-2016

Midtown in Motion

Midtown Steering Committee, Hattiesburg, MS, 2010-2017

Alabama Youth Leadership Program

Leadership Seminar Chairperson, Board Member, Director of Finance, Director of Program, and Facilitator, Birmingham, AL, 1994-2004

Alabama Hospital Association

Representative to Health Resources & Services Administration, Federal Office of Rural Health Policy, Rockville, MD, 2001-2004

Alabama Hospital Association

Small and Rural Healthcare Constituency, 1996-2004

Alabama Hospital Association

Education Committee, 1996-2004

Alabama Hospital Association

Federal Legislative Committee, 1996-2004

United Way of Southwest Alabama

Clarke County Executive Committee, Jackson, AL, 2001-2004

Clarke County School System

School Health Advisory Team, Grove Hill, AL, 2002-2004

Clarke County Development Foundation

Steering Committee, Thomasville, AL, 2002-2004

Thomasville United Methodist Church

Board Member, Thomasville, AL, 2002-2004

Thomasville Chamber of Commerce

Board Member, Thomasville, AL, 2001-2004

Prepaid Health Plan – District 7

Board Member, 2001-2004

Southwest Alabama Regional Hospital Council

Secretary / Treasurer, Vice President, 2001-2004

Alabama Prepaid Health Plans

Quality Assurance Committee Member, 1998-2004

YMCA of Cherokee County

President of Board, Centre, AL, 1999-2001

First Baptist Church of Centre

Sunday School Teacher and Building Committee, Centre, AL, 1998-2001

Boy Scouts of America, Greater Alabama Council

Vice President for Exploring, Birmingham, AL, 1996-2001

Boy Scouts of America, DeKalb BMC Medical Explorer Post

Advisor, Fort Payne, AL, 1995-2001

Northeast Alabama MR/DD Authority

President of Board, Gadsden, AL, 1996-2001

Cherokee Manor Apartments (HUD Section 202 Supportive Housing for the Elderly)

Board Member, Centre, AL, 1995-2001

Spring Grove Apartments (HUD Section 202 Supportive Housing for the Elderly)

Board Member, Fort Payne, AL, 1996-2001